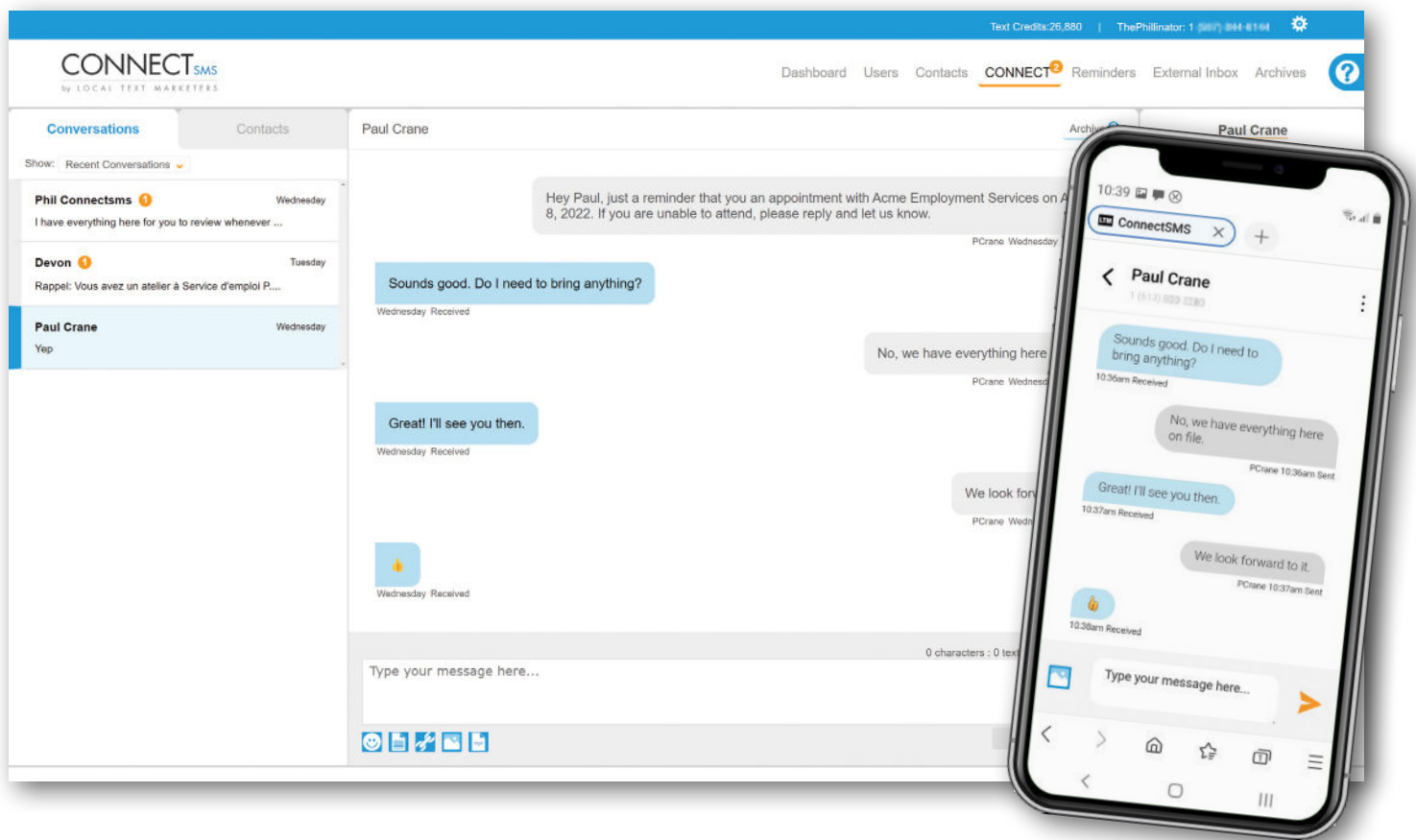




Feature Set



CONNECTsms gives your team fast, reliable texting from any laptop or desktop — no costly handheld devices required.

Get instant responses from clients who ignore voicemail and email, with every message retained and instantly accessible (no more messages scattered across multiple devices).

- **Simple, Intuitive Interface**

Watch two instructional videos - less than 9 minutes total - and your team is up and running.

- **Send or Schedule Text Messages**

Easily send or schedule text messages to clients from the messaging window.

- **Message Templates**

Ideal for ensuring fast, consistent, and professional messaging across your entire business or organization.

- **Reminder Templates**

Create custom templates for your automated appointment reminders so they meet your use case.

- **Out of office Autoresponders**

3 “flavors” of autoresponder to boost your clients’ peace of mind, assuring them their messages have been received and will be addressed asap.

- **New Message Notifications**
Get notifications of new messages in your CONNECTsms account by email and/or SMS as well as audio “pings” and desktop notifications.
- **External Inbox**
Manage messages from new contacts via the External Inbox, or route them directly to a specific team member (or team members).
- **Rollover Messaging Credits**
As long as you maintain an active subscription, unused messaging credits rollover month to month.
- **Custom Permission Levels**
Share or restrict your team’s access to contacts and functionality by setting custom permission levels.
- **Lifetime Conversation History**
We’ll store all conversations and messages (fully encrypted) for as long as you maintain your subscription.
- **2FA Enabled**
Boost the security of your account with one time passcodes sent by either email or SMS.
- **CSV Import**
Import your contacts into CONNECTsms via CSV file.
- **Export Contacts**
Export your contacts via CSV.
- **Mobile Version**
Access a stripped-down version of CONNECTsms on your phone for conversations “on the go.”
- **Use Existing Business Number**
Works with standard landlines and VOIP numbers not currently provisioned for SMS.
- **API**
Use the API to seamlessly integrate your system’s contacts with CONNECTsms for peer-to-peer text chatting.
- **Automated Appointment Reminders**
Reduce forgotten and missed appointments by 50% or more by sending automated appointment reminders
- **Disable Deletion**
Prevent accidental or intentional deletion of messages and ensure the integrity of your records.
- **Time Stamp / Delivery Status / Sending Agent**
All messages are stamped with these, ensuring there’s no discrepancy as to who sent what to whom, and when they sent it.
- **Built In Link Shortening**
Shorten long, unwieldy web links for insertion into your text messages.
- **Send/Receive Images**
Send and receive picture images.
- **Send PDFs**
Send a link to an encrypted PDF file, protected by a 4 digit PIN.

- **Signatures**
Enable signature files for team members. Helpful when the software is used like a “shared mailbox.”
- **Multi Line Support**
CONNECTsms supports the use of multiple phone numbers if needed.
- **256 Bit Encryption**
We protect your clients’ data with 256-bit encryption. We maintain PCI DSS compliance and adhere to industry best practices to ensure the safety of your data.
- **Restrict Access by IP**
Prevent staff or team members from accessing the platform remotely or from unapproved computers or networks.
- **Transfer Contacts**
Easily transfer contacts from one agent/team member to another (useful for when a person goes on a leave of absence).
- **LEADsms Wordpress Plugin/Drupal Module**
Add a “text us” button to your WordPress or Drupal site to support website visitors through CONNECTsms.
- **Google Calendar Integration**
Send appointment reminders for events / appointments booked on your Google calendar.
- **Salesforce Integration (Coming soon!)**
Import your Salesforce contacts for support via SMS.
- **STOP Enabled**
Automatically manage unsubscribe requests, and remove contacts from your active messaging.
- **Detailed Statistics**
Track messaging volume by agent/team member and more.
- **Messaging Window Filters**
Simplify your messaging window by restricting the messages to which you’re exposed.
- **30 Day Money Back Guarantee**
No questions asked guarantee on our Bronze, Silver and Gold subscriptions.
- **Free Trial**
Confirm CONNECTsms is right for your business by giving it a test drive.

Book a demo: LocalTextMarketers.com/book